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| ProjectDelivering Better Outcomes TogetherLocationLondon Borough of Richmond and Kingston (Achieving for Children)TopicNational Trial of a Single Route of Redress |

Learning from national trial appeals

Achieving for Children deliver education services for Kingston and Richmond. As of January 2021, they were 1561 children and young people with EHC plans in Richmond and 2494 who receive SEN Support. In Kingston there are 1439 with EHC plans and 2300 receiving SEN Support.

Local challenges

The team identified the following local challenges where improvements could be made:

1. Communication across the system
2. Engagement across health and social care
3. Timeliness of advice
4. CCG understanding of implications of National Trial
5. Social Care understanding of implications of National Trial
6. Complexity of local health economy

Solutions

1. **Collaborative working**
* DCO, DSCo and Tribunals Officer ​
* Health SEND Clinical Reference Group​
* Information sessions for health providers about tribunal process, quality of evidence and appearing as witness​
* Increased multiagency involvement at mediation
1. **Multiagency Tribunal Panel**
* The panel is attended by the Tribunals officer, DCO, Head SEND service, DSCo, Educational Psychologist. The purpose of the panel is;
	+ Triage ​
	+ Management of process​
	+ Reports / expert witnesses​
	+ Monitoring of process​
	+ Reflection on completed appeals and lessons learnt.
1. **Management of process ​**
* DCO presents updates to local CCG Borough Committees
* Standing agenda item SEND Health Clinical Reference​
* Links with South West London DCO/DMO around tribunal process within the ICS

**For more information:**

Please contact Jay Murphy, SEND Tribunal Officer at Achieving for Children at **jay.murphy@achievingforchildren.org.uk**or Alison Stewart, DCO at South West London CCG at **Alison.Stewart@swlondon.nhs.uk**

The information provided in this case study originates from a presentation delivered at the National Trial Briefing Events in March 2021 hosted by Mott MacDonald on behalf of the Department for Education. The full presentation slides can be viewed or download at **| |** [**Event Materials and Resources - Mott MacDonald (sendpathfinder.co.uk)**](https://www.sendpathfinder.co.uk/events-materials-and-resources)**.**